

Fairer World Update, 9.9.21

The Fairer World shop remains temporarily closed, as it has been since 23 March 2020, because of Covid-19. We had been thinking in terms of a possible partial re-opening in September, but, with the continuing high national virus infection rate, we have decided to postpone the re-opening for a further few more weeks, in order to see if the virus situation will improve. It is still very difficult to anticipate the future infection rate.

As we have said previously, when we do re-open, we are likely to be doing so on reduced hours, at least to start with. We're also likely to re-open with customers not being admitted inside the shop but being served by the staff with the counter across the front door of the shop. We will be asking customers to pay for their purchases by card or by bank transfer and not using cash. If this causes difficulty for anyone, Charlie will work something out with the customer concerned.

Orders and Deliveries

Please keep sending us orders for delivery etc.

We are still working from home a lot, but, from next week onwards, Charlie expects to be spending an increasing amount of time working in the shop. So it will be viable for those customers who wish to do so, to collect their orders from the shop in a socially-distanced way. This collection needs to be by prior arrangement, however. We will continue to deliver orders to customers' houses / work premises in the same way as previously, and would like to increase the overall number of these deliveries rather than to reduce it.

Fairer World tries to deliver in a sustainable way, with an integrated delivery route. We make some deliveries on foot but most are delivered by a high miles-per-gallon, low emission petrol car – the best delivery vehicle that we can manage. An electric car is outside our budget at the moment, unfortunately.

Please continue to send orders - by email to fairerwrlld@aol.com, where possible, or by text to 07877 947793 or 07455 219859, or by phone to our home 01904 410615.

Expenditure and Income

Fairer World's fixed costs (rent, storage costs, insurance, equipment) haven't reduced much while the shop has been closed, compared to when it was open, but our income has dropped by a lot. So orders continue to be very important to Fairer World and fair trade producers.

Mobile Phones, Card Machine & Cheques

Fairer World shop mobile 07877 947793 and Moira's phone 07455 219859 are working ok, but we still have frustrations with card machines, and their limitations. Sorry again to those customers affected. In view of this, we have decided to start accepting payments by cheque again, having worked out a socially-distanced way of paying them in to the bank.

Stock News at Fairer World

Traidcraft Chilean Nectar set honey is out-of-stock. Mexican clear and set honey in stock.

Eswatini orange and cinnamon marmalade is expected at Fairer World in late Sept. Eswatini products already in stock at Fairer World: lime marmalade, medium curry sauce, mango pickle, hot mango chutney, lime pickle, mixed fruit chutney and Swazi Fire chilli sauce.

Traidcraft golden caster and white granulated sugar still out-of-stock at Fairer World and at Traidcraft's warehouse. Other Traidcraft and Billington's sugars are in stock at Fairer World.

[A new Traidcraft catalogue for Autumn 2021 is out – lots will be in stock at Fairer World next week. Please let us know if you would like one.](#)

Price Lists

A new Short-dated Food products list dated 9.9.21 is attached with this update. Most products on the list are low in stock, except for some beyond best before date chocolate bars.

New price lists for Food Products and for Cleaning and Household Products will be issued at the end of September. Until then, price lists for Food Products and for Cleaning and Household Products, both dated 18.6.21, continue to apply.

Fairer World website

Website www.fairerworldyork.co.uk is showing a "Not Secure" message at the moment. We don't know how it happened but don't think it will compromise anybody using the site.

Processing Sales

When making deliveries we are not using cash nor using a mobile card machine, in order to reduce contact with people, to minimise virus transmission. We suggest payment by bank transfer (preferred), payment by card over the phone or payment by cheque through the post. There will be a till receipt with the delivery showing the cost. For bank transfer, we email customers with Fairer World's bank sort code number and account number. For a card over the phone payment, we contact customers at a later date.