

Fairer World update to contacts and customers, 13.6.20

As from Monday 15 June 2020, Fairer World will re-start doing deliveries to customers. Price lists for food and for cleaning and household products are attached to this email, as is a price list for reduced price, short-dated foods. The price lists include a column for ordering, with the aim of making ordering easier. If you wish to use it, please download the price list order form and email it back to us with the products which you would like to order shown in the "Number ordered" column. Alternatively, if you prefer, please type out descriptions and number of the food products you would like and email this to us.

After we have received an order at Fairer World, we will put the goods together for delivery, if we have everything in stock, and get in touch with the customer to discuss time and date of delivery and to pass on how much the order will cost. Fairer World does not charge for delivery. Payment can be made by card over the telephone or by bank transfer, by arrangement. We can work something out. If we need to order goods from our suppliers, there will be a delay. We plan to quarantine incoming deliveries for 72 hours to try and ensure our stock remains virus-free.

The Fairer World shop remains temporarily closed in the short term. We think it is too early at the moment to look at re-opening the Fairer World shop to customers. When we think that the situation is about to change, we will let people know.

We plan to send out a weekly update by email with main points of the Fairer World stock situation - significant out-of-stocks, short-dated foods, new products etc and any other news. This current update is lengthy because of the amount of time which has elapsed since the shop closed on 23 March. We anticipate that subsequent ones will be shorter.

Re orders made from the reduced price, short-dated foods price list, if a product from that list has been ordered and we have run out of short-dated stock, we will not substitute full price, ordinary stock, unless the customer specifically guides us to do so.

Fruit and Nut Muesli has a new recipe and a new size and price. The former Fruit and Nut Muesli 750g size and Exotic Fruit Muesli 750g size have been discontinued. Exotic Fruit Muesli is due to return with a new recipe and a new size and price, sometime, but this has not happened yet.

Here are the main out-of-stocks at the moment:-

all Traidcraft branded instant coffee is out-of-stock. The previous Traidcraft instant coffee, and decaffeinated Traidcraft instant coffee have both been discontinued. A new Traidcraft organic instant coffee and Traidcraft decaffeinated organic instant coffee is planned but has not become available yet. At first these will only be available in 500g size. Traidcraft has produced an eco-friendly storage tin, to help prevent the coffee going hard etc. This tin, which has Traidcraft branding, is available, price £7. Traidcraft instant coffee 100g is planned at a later date. Fairer World does have instant coffee in stock, of course, from Cafedirect and Clipper. Please see food price list for details.

all packets of Traidcraft sugar are out-of-stock. The only Traidcraft sugar we have available is brown or white sugar sachets. These sell at £8 for a box of approximately 500 x 3 gram sachets. Fairer World can split boxes on request and sell them in smaller quantities and also mix brown and white sachets. They cost 1.6 pence each when supplied this way. We also have a limited quantity of 500g bags of Fairtrade sugar from Mauritius (same as Traidcraft) under Billington's brand. It is all brown sugar - demerara, golden granulated and light brown soft. The sugar is available to be ordered from Fairer World at £1.50 for 500g bag but is not on our price list because at the moment we can only obtain a limited supply.

all Traidcraft sweets are out-of-stock. We expect them to come back into stock at some time, but we don't know when that will be.

Traidcraft toilet rolls are out-of-stock. We expect them to come back into stock at some time, but we don't know when that will be. We do have recycled paper toilet rolls from Suma under their Ecoleaf brand, both 4 packs and 12 packs, in stock at Fairer World. 9 packs of Ecoleaf toilet rolls are out-of-stock at the moment.

Moira and Charlie Bridge 13.6.20